

Proceedings of the Sensitization and orientation Workshop of NGO  
functionaries, PMU and Package staff, Supervision Consultant and  
Contractor in implementation of Social Safety Instruments for Year-1  
Roads under OSRP.

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1. Dates of workshop:- 8.03.2010 and 9.03.2010.
2. Venue- Conference hall of EIC (Civil), Nirman Soudha, Bhubaneswar.
3. Participants - As per Annexure-1
4. Er. S.K. Ray, EIC-Cum-Secretary to Government, Works Department, inaugurated the workshop and addressed the gathering. Quoting from the project Agreement, he said that it was mandatory for OSRP to make diligent efforts to successfully implement R&R expeditiously so that the Project Work can be expedited. He advised both the PMU and the NGOs to maintain highest degree of integrity and transparency in dealing with the R&R issues. The PAPs should not be deprived of their Legitimate Claims/rights and the same time due dissemination of information must be ensured so that no grounds for complaints arise. Funds will not be a constraint for meeting the cost of compensation, calculated as per the R & R entitlements .It is the NGO's responsibility to ensure that the compensation is effectively utilized by the PAPs. As this was the 1<sup>st</sup> interaction between the NGOs and the package level staff he asked all the members present to introduce themselves.

Er N.K. Pradhan, Chief Engineer (World Bank Projects) gave an outline of the Project and the critical role to be played by the Nodal NGO and the three implementing NGOs. He assured full co-operation of the package managers with the NGOs in implementing RAP. He advised the NGO functionaries to get acquainted with their tasks and get all their doubts clarified in the workshop and come up with concrete action plan.

Mr. Mohammed Hasan, Sr.Social Development Specialist, World Bank explained the objective of the workshop. Stating that it is a workshop for working together and not a training workshop, he highlighted the requirement of NGOs for implementation of R&R activities. Mr Hasan called upon the NGO functionaries to utilize their organizing and social mobilization skills and expertise for successful implementation of social safety instruments in OSRP which includes R&R, HIV/AIDS awareness, Road Safety measures and Tribal Development Strategy based on indigenous skill development. He explained the entire package step by step from field verification to assessment of entitlement, opening of Bank Accounts and release of R&R Assistance, through a power point presentation. He emphasized on the Micro-Plan prepared for each household as the base paper on which ~~the entire process hinged. He advised all concerned to base this plan on consultation and~~ active participation of each PAP as Relocation and income generation inputs provided to the PAPs shall not succeed without total participation. He cautioned that the project

would not be considered complete by the World Bank, without full implementation of RAP i.e until all the PAPs are resettled and rehabilitated. He shared his experience with the members by retelling accounts where PAPs had been shifted from their homes without compensation as the Contractor concerned is more concerned with full engagement of man and machinery engaged by him than looking after the well being of the people.

Mr. Hasan presented and discussed the Bank's perspective on Social Safety safeguards. The World Bank helps borrower in formulating policy, developing strategy to minimize the adverse impact of displacement, by undertaking stakeholder's consultation, strategizing involvement of PAPs, Providing technical assistance and ensuring periodic supervision by experts. (The copy of Mr. Hasan's presentation is enclosed at Annex-2).

#### Discussions: -

- i. The cut-off date for occupation of land/property by PAP is fixed for each road Package. The Chief Engineer (World Bank Projects) advised NGOs to refer to Social Management Plan for respective Packages for cut-off dates.
- ii. PM-cum-Executive Engineer (Bhadrak)- Cited the following two extreme cases and sought to know the action to be taken.
  - A PAP refuses to accept compensation
  - A PAP accepts compensation but does not move.

Chief Engineer (World Bank Projects) said that in both the cases the NGO functionaries are to explain to PAPs and pursue patiently until the PAPs are convinced. NGOs are required to explain to PAPs about their entitlements and the benefit of the project for their economic upliftment.

- iii. In response to a specific query by Chief Engineer, Mr. Hasan explained that OSRP can take the help of the local administration as per the existing law in case an individual refuses to vacate land, even after payment of full compensation.
5. Ms. Geetika Hora, Social Scientist presented and highlighted the key issues in Social Management Plan (SMP) on power point. This was followed by the presentation on Land Acquisition by Mr P.K.Nada Asst. Commissioner (LA). Sri Nanda recounted the difficulties faced during payment of L.A. compensation and advised the NGOs to anticipate the same problems during R&R payments. The common problem faced is the title in a holding and the actual recipients of compensation. As land records are not updated regularly, deciding on the legal heirs and waiting for all such heirs to be present to receive compensation causes delay in handing over of possession. The L.A.O. does not have power to bifurcate a holding. As there are legal ramifications, he asked the NGOs to progress with caution for the first few villages till all doubts regarding the process are cleared. This was followed by the presentation on road safety and responsibilities of

NGOs, Supervision Consultants, Contractor and Package Manger by Er. B.C.Tripathy, Executive Engineer, PMU, on the power point.

5. In the afternoon session Mr. Hasan presented and explained different activities under RAP for year-1 roads.

The following sequence of key steps was highlighted.

- i. Re-verification of PAP list: For authenticity the NGO is to collect 3 Proofs of PAP— identity, residence, dependency.
- ii. Preparation of micro-plan for each PAP, approval of micro plan, and their transparent display.
- iii. I-card for each PAP- This is a claim card having the following features:
  - a) Name of PAP
  - b) Photo
  - c) Eligibility details
  - d) Entitlement for relocation
  - e) Entitlement for Income restoration
  - f) Signature of issuing authority
- iv. Payment of compensation
- v. Extension of R&R entitlements  
NGO to ensure opening joint bank A/c of PAP and (Package Manager)
- vi. Consultation and Participation
- vii. Redressing grievances

NGO will act as the facilitator for the OSRP as well as the advocate for the PAP. Committees like District Compensation Advisory Committee headed by the Collector and RPDAC headed by R.D.C. and their powers for redressal of grievances were discussed in detail.

Proceedings of the second day ( dt. 9.03.10) and presentation and discussion

Group work: (10.30 A.M - 1.30 A.M)

Three groups for three packages (PO1, PO2, PO3 ) were formed for group work on assessment of losses and R&R entitlement for PAPS under different categories.

Each group consisted of the following:-

- 1- Functionaries of respective implementation NGO.
- 2- Representative of Nodal NGO.
- 3- Package Managers/ Nodal Officers ( Assistant Engineers R&B)

PMU staff and World Bank experts supervised the workshop.

During group work presentation, doubts regarding categorization and entitlements were explained to the NGOs.

Explaining the objective of whole exercise, Mr. Hassan summed up the roles of different functionaries in R&R at the initial stage, as follows:-

- 1- NGO- Psychological/ Trust building/finalizing strategy
- 2- Amin- Measurement of land
- 3- Engineer- Valuation of property

He said that soon after the entitlement calculations are completed, the NGOs are to use their communication skills to see that the PAP implements the micro-plan and is rehabilitated comfortably.

Mr. Nanda , AC explained the milestones prioritized for 3 packages and Mr. Tripathy, Executive Engineer requested the NGOs to focus their immediate attentions to complete the R&R exercise in the field for the first milestone in respective packages, within the contractual frame work.

#### Key points clarified in this session

- (i) A PAP in occupation of partly Govt. land and party, Private land shall be termed an encroacher.
- (ii) A PAP is not displaced. The question of maintenance and transport support does not arise. Only cost of affected structure is to be compensated.
- (iii) Tenant and owner together as PAP - The tenant gets 2 months rent calculated by AE(R&B) (fair rent) and shifting allowances. The owner gets the cost of land and the structure.
- (iv) No depreciation is to be deducted in valuation of the structure.

#### 8. Presentation on HIV/Aids Awareness (2.30- 3 pm.)

Dr. Raghunath Behuria, Team Leader, Technical support Unit to Orissa State AIDS control society gave an informative presentation on HIV/AIDS awareness. He expressed that although Orissa has a low prevalent rate of HIV, it is highly vulnerable, because of certain socio-economic factors. Keeping these para-meters in view the State has been divided into risk zones. The most vulnerable Districts are Ganjam, Angul, Bhadrak, and Balangir. The OSRP road corridors come within or close to these districts. Orissa State AIDS Control Society (OSACS) has already undertaken massive awareness campaigns throughout Orissa. NGOs can dovetail their own efforts with OSACS awareness programmes

in these corridors being implemented under NACP-III (2007-12). The focus of campaign shall be on the following:-

- (i) Fight against myths
- (ii) Address the social inequalities
- (iii) Make people aware of the causes and presence of the HIV/AIDS
- (iv) Fight against stigma/ discrimination
- (v) Influence policy
- (vi) Sensitization
- (vii) Opinion Leaders
- (viii) All stake holders with special attention to vulnerable group like all antenatal mothers.

Dr. Beuria assured the Co-operation of OSACS in OSRP's HIV/AIDS campaigns.

9. Presentation on checklist and deliverables by the implementing NGOs (2.30 pm-4pm)

One checklist and deliverables table was prepared and presented by Mr. Hasan. This table lists out activities and deliverables in a sequence conforming to the contracts and SMP for convenient reporting by implementing NGO, verification by package manager and Nodal NGO and review by PMU. A copy of the checklist is enclosed at Annexure-3. The NGO functionaries recognized the importance of the checklist but expressed that reporting through checklist can be streamlined only after their first site visit/field survey.

Nodal NGO was advised to guide the implementation NGOs in the field on all technical issues. The NGOs agreed to submit the action plan within 15 days i.e. after completion of the first site visit. The Nodal NGO agreed to develop appropriate communication modes for information collection from package level NGOs and submit the same within 2-3 days. Mr. Hasan expressed that the progress made by NGOs shall be reviewed prior to the next World Bank review mission in April 10.

10. Closing session of the Workshop

Chief Engineer (World Bank Project) in his concluding remarks sought the sincere efforts of the NGOs and co-operation of all concerned for successful implementation of the RAP/SMP.



SENSITIZATION AND ORIENTATION OF NGO FUNCTIONARIES, PMU AND PACKAGE STAFF,  
SUPERVISION CONSULTANT AND CONTRACTORS

Date: - 8.03.10

Venue: - Conference Hall, O/o the Engineer-in-Chief (Civil)

Sl No.	Name of the Participant	Designation	Signatures
1.	Er. S.K. Ray	EIC-cum-Secretary, Works Department	
2.	Er. N.K. Pradhan	Chief Engineer, (World Bank Projects)	
3.	Er K.L Monga	Team Leader, SMEC	
4.	Ms. Geetika Hora	Social Development Consultant, World Bank	
5.	Mr. Mohammed Hasan	Sr.Social Development Specialist, World Bank	
6.	Mr.M.B Acharya	F.A, OSRP	
7.	Mr.U.C. Tripathy	Asst. Engineer (R&B) Kahariar Division	
8.	Mr.P.K. Samal	Executive Engineer , Kahariar (R&B) Division	
9.	Mr.B.D. Singh, SMEC	H.E, Po1	
10.	Mr.Mayauk Kumar	Executive Engineer, P03	
11.	Mr.N.K. Samal	ARE, P03	
12.	Mr.S.S. Swain	Asst. Engineer, PMU	
13.	Mr.Keshab Ch. Dash	CART (Nodal NW)	
14.	Ms. Pramila Mohapatra	CART (Nodal NW)	
15.	Mrs. Prativa Kumari	Secretary , VARSSA	
16.	Mr Rajendra Kumar Kuanar	Team Leader, VARSSA	
17.	Mr Subas Chandra Sahoo	VARSSA, Chandabali-Anadapur Road	
18.	Mr Debadutta Sahu	VARSSA	
19.	Mr Sitakanta Golan	VARSSA	
20.	Mr Smruti Ranjan Rao	VARSSA	
21.	Mr Daridra Bhanjan Sahoo	KASS ( Team Leader)	
22.	Mr Sangram Rashmi Panda	KASS ( Team Leader)	
23.	Mr Bishwaranjan Mohaty	KASS	
24.	Ms.Archana Mohanty	KASS	
25.	Mr Rohit Das	KASS	
26.	Mr Pravat Kumar Parida	KASS	
27.	Mr Shisir Kumar Mallick	KASS	
28.	Mr Biswanath Das	KASS	
29.	Mr B.Routray	CART	
30.	Mr L.B.Hota	CART	
31.	Mr B.C. Tripathy	Executive Engineer, P.M.Unit	

32.	Mr P.K.Nanda	Asst.Commissioner, L.A	
33.	Mr Manoranjan Misra	Executive Engineer, P.M.Unit	
34.	Mr Dhiren Kumar Prusty	Executive Engineer, P.M.Unit	
35.	Mr Sukanta Kumar Behera	Spl.LAO,P.M.Unit	
36.	Mr S.K.Mishra	Executive Engineer, P.M.Unit	
37.	Mr J.Mishra	Sr.DAO, P.M.Unit	
38.	Mr Sridhar Rout	Asst.Engineer, Chandabali	
39.	Mr Akshay Kumar Sahoo	Asst.Engineer, (Civil)	
40.	Mr Abanikanta Dash	Asst.Engineer,P.M.Unit	
41.	Mr Bijaya Kumar Panda	Nodal Officer, Berhampur	
42.	Mr Sibanarayan Barik	Executive Engineer,Bhadrak	
43.	Mr Sameer Hota	Asst.Engineer,P.M.Unit	
44.	Mr Sasanka Sekhar Das	Executive Engineer,P.m.Unit	
45.	Mr Naren Kumar Dhalsabata	Safety Officer, Berhampur	
46.	Mr A.K. Mohanta	Asst. Quality Survey , SMEC	
47.	Mr G.J Pattashi	Resident Engineer, P02	
48.	Mr Pradyumna Kumar Sethy	Asst.Engineer,P.M.Unit	
49.	Mr Siba Prasad Das,	CART, NGO	
50.	Mr Alope Kumar Dey	Social Development Specialist, P.M.Unit	
51.	Mr Shailendra Ray	P.M.Unit	
52.	Mr Monali Pradhan	KASS	
53.	Mr Ranjan Kumar Routray	KASS	
54.	Mr Arun Kumar Pattnaik	Asst. Engineer, Bhawanipatna	
55.	Rajendra Kumar Suara,	Amin, P.M.Unit	
56.	Mr Prativa Kuanar	Secretary, VARRSA	
57.	Mr Smruti Ranjan Rao,	Counselor, VARRSA	
58.	Mr P.Kullu	KASS	

## Annexure 1

### Orissa State Roads Project (OSRP) Sensitization and Orientation on Planning and Implementation of Social Management Plan (SMP)

1. **Participants:** NGO key functionaries, PMU staff, Project Managers and Project Field staff from First Year Packages, representatives of contractors, Supervision Consultants from 1<sup>st</sup> Year Packages, and OSAC functionaries involved in implementing HIV/AIDS component of OSRP.
2. **Date of the Meeting:** March 8-9, 2010
3. **Venue:** Conference Hall of EIC (Civil), Nirmana Soudha
4. **Agenda:**

S. No	Activity	Speaker/Discussant	Time
<b>March 8, 2010 DAY 1</b>			
1	Registration		10.00 – 10.30 AM
2	Introduction of the participants		10.30 – 10.45 AM
3	Workshop Inauguration	Er. Subhendu Ku. Ray, EIC-cum-Secretary, Works Department, Government of Orissa	10.45 - 11.00 AM
4	Introduction - about the Project	Er. Nalinikanta Pradhan Chief Engineer, World Bank Project, Orissa	10.45 – 11.00 AM
<b>Tea Break</b>			11.00 – 11.15 AM
5	Social safeguards – Bank's perspective and Q & A Session	Mr. Mohammed Hasan, World Bank	11.15 – 12.00 AM
6	About Social Management Plan	Ms. Geetika Hora, World Bank	12.00 – 12.30 PM
7	Land Acquisition Process – difficulties faced	Mr.P.K. Nanda, Asst Commissioner OSRP	12.30 – 01.00 PM
8	Responsibilities of NGOs in implementing Road Safety activities and obligations of Contractors and Supervision Consultants	Er. B. C. Tripathy Executive Engineer, World Bank Project, Orissa	01.00 – 01.30 PM
<b>Lunch Break</b>			01.30 – 03.00 PM
9	Activities under Resettlement Action Plan in OSRP	Mr. Mohammed Hasan, World Bank	03.00 – 03.45 PM
	Q&A Session		03.45 – 04.00 PM
10	R&R Entitlement Framework	Mr. Alok ku.Dey,	04.00 – 04.30 PM



	Q&A Session	Social Specialist, World Bank Project, Orissa	
11	Rounding off Day 1 And Filling of Feedback Forms	Er. B. C. Tripathy Executive Engineer, World Bank Project, Orissa	4.45 – 05.00 PM
<b>March 9, 2009</b>		<b>DAY 2</b>	
12	Recapitulating Day 1 discussions	Mr. Mohammed Hasan, World Bank	10.00 – 10.15 AM
13	Explaining the Group Exercise	Mr. Mohammed Hasan, World Bank	10.15 – 10.30 AM
14	Identifying Category of PAPs and their entitlements – Group Exercise	Each Group	10.30 – 12.15 AM
	Group Presentation		12.15 – 01.00 AM
<b>Lunch Break</b>			01.00 – 02.00 PM
15	Specific Roles of NGOs in implementing HIV/AIDS Action Plan	Dr. R. Behuria, Team Leader, TSU, Orissa State Aids Control Society	02.00 – 02.45 PM
	Q & A Session		02.45 – 03.00 PM
16	RAP Implementation – Check list and Deliverables by NGOs and Monitoring Formats	Mr. Mohammed Hasan World Bank	03.00 – 03.45 PM
17	Clarifications on specific questions		03.45 – 04.15 PM
18	<b>Feed Back</b>		04.15 – 04.30 PM
19	Closing the session (filling of feedback form)	Er. Nalinikanta Pradhan Chief Engineer, World Bank Project, Orissa	04.30 – 04.45 PM

**Participants:**

First Day: All participants

Second Day: NGO functionaries and PMU staff

**Annex 2**  
**Check list and deliverables**

Key activities	Proposed actions	Deliverable	Timeline	
			Target Date	Date of actual achievement
Getting started	<ul style="list-style-type: none"> <li>• Setting up of site office</li> <li>• Mobilize entire team</li> <li>• Prepare Inception Report and submit to the Package Manager</li> </ul>	<ul style="list-style-type: none"> <li>• An established office</li> <li>• NGO team is in place</li> <li>• Inception Report</li> </ul>		
<b>ACTIVITIES FOR MILESTONE 1</b>				
Prepare Action Plan for Milestone 1	<ul style="list-style-type: none"> <li>• Prepare Action Plan for Milestone 1</li> <li>• Discuss with Package Manger</li> <li>• Revise Action Plan and submit to Package Manager</li> </ul>	<ul style="list-style-type: none"> <li>• Action Plan for Milestone 1An</li> </ul>		
Verification of affected families	<ul style="list-style-type: none"> <li>• Verify PAPs already identified through 'tokens' given to them post the census survey</li> <li>• Verify new claims of residency through voters list, ration cards, tax receipts</li> <li>• Take photographs of individual affected families along with affected structures</li> <li>• Submit the list to PM</li> <li>• Disclose final PAP lists in Panchayat offices</li> <li>• Look into any complaints/claims</li> </ul>	<ul style="list-style-type: none"> <li>• Final list of PAPs</li> </ul>		
Valuation of structures	<ul style="list-style-type: none"> <li>• This is already done by the PM and LAO</li> <li>• Get the list from PM</li> <li>• Inform PAPs about the compensation payment</li> <li>• Document if there are any grievances</li> </ul>	<ul style="list-style-type: none"> <li>• Include any grievances of PAPs in the Monthly Progress Report</li> </ul>		
Prepare micro-plan - It will be just like a 'case sheet' for each identified PAPs	<ul style="list-style-type: none"> <li>• Contact each PAPs</li> <li>• Explain them about R&amp;R benefits</li> <li>• Obtain their options for relocation &amp; livelihoods.</li> <li>• Counsel PAPs on deciding on choice of income generation/relocation/other risks/mitigation strategies</li> <li>• Send micro-plan to package unit for approval</li> <li>• Arrange a copy of the micro-plan</li> </ul>	<ul style="list-style-type: none"> <li>• Micro plan for each PAP along with a photograph of PAP with the photo of asset lost</li> </ul>		
Prepare and issue identity cards	<ul style="list-style-type: none"> <li>• Prepare identity card for each entitled PAP.</li> <li>• Each card should contain the following details: <ul style="list-style-type: none"> <li>○ Name of the entitled person</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• ID cards issued along with ID proof</li> </ul>		

	<ul style="list-style-type: none"> <li>o Photo of the entitled person</li> <li>o Eligibility for compensation</li> <li>o Entitlement for relocation</li> <li>o Entitlement for income generation</li> <li>o Signature of issuing authority</li> <li>• Distribute card to each PAP</li> <li>• Counsel and explain details of identity card and its relevance as proof for PAP</li> <li>• Maintain copy/record</li> </ul>			
Represent PAP in committees for computation of land price/land purchase	<ul style="list-style-type: none"> <li>• This will be done where ever required</li> </ul>	<ul style="list-style-type: none"> <li>• Include the cases in the Progress Report</li> </ul>		
Opening of joint bank accounts	<ul style="list-style-type: none"> <li>• Initiate opening of bank accounts for PAPs in close coordination/support from Package Manager</li> </ul>	<ul style="list-style-type: none"> <li>• Report no. of Jt. A/c opened</li> </ul>		
Disbursement of compensation	<ul style="list-style-type: none"> <li>• Most of it already done</li> <li>• If any left out cases report to PM</li> </ul>	<ul style="list-style-type: none"> <li>• No. of cases reported</li> </ul>		
Extend R&R entitlement	<ul style="list-style-type: none"> <li>• Organize allocation of relocation sites for PDFs</li> <li>• Release of House Construction Grant</li> <li>• Release of other assistance</li> </ul>	<ul style="list-style-type: none"> <li>• No. of PAPs receiving R&amp;R entitlements</li> </ul>		
Capacity building/training	<ul style="list-style-type: none"> <li>• Assess training needs</li> <li>• Prepare Action Plan for training</li> <li>• Organize training programs</li> </ul>	<ul style="list-style-type: none"> <li>• Training Action Plan</li> <li>• Report on trainings organized</li> </ul>		
Information disclosure	<ul style="list-style-type: none"> <li>• Develop brochures on R&amp;R policy and the grievance mechanism in simple formats and in local language</li> <li>• Ensure key information is available in local language</li> <li>• Establish information kiosks/information centers in project sites open to public</li> <li>• Ensure Contractors have placed information boards/citizens boards depicting project, project schedule, affected population and contact number of engineer/relevant authority for grievance/information</li> <li>• Identify community volunteers (preferably literate), who could be community point persons for information disclosure</li> <li>• Conduct community information camps periodically</li> <li>• Include specific strategy for media engagement</li> <li>• Invite media for specific events such as</li> </ul>	<ul style="list-style-type: none"> <li>• A copy of the brochure and no. of copies prepared and distributed</li> <li>• Include field observation in the progress report</li> <li>• List of community organizers identified</li> <li>• No. of camps organized</li> <li>• No. of media appearances &amp; events</li> </ul>		

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Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

	public meetings, information campaigns or conduct separate media briefings			
<b>Participation and Consultation</b>	<ul style="list-style-type: none"> <li>• Ensure prior information and preparation for consultations through wide use of local media and use of posters/banners at prominent locations and the Panchayat office, school building, or announcements in local markets/temples/mosques</li> <li>• Train community volunteers for mobilizing communities and coordinating with community leaders</li> <li>• Prepare and provide dissemination material to community volunteers</li> <li>• Ensure participation of women. Eg. Conduct women only meetings, conduct home visits to motivate or seek opinions, conduct meetings at times suitable to women</li> <li>• Ensure separate meetings for different categories of PAPs to avoid elite capture, especially relevant for vulnerable sections, including encroachers and squatters</li> <li>• Invite independent observers from time to time</li> </ul>	<ul style="list-style-type: none"> <li>• No. of consultation</li> <li>• No. of posters/banners in each place</li> <li>• Copies of posters/banners to be included in the progress report</li> <li>• No. of volunteer strained</li> <li>• No. of exclusive meetings held with women and others</li> <li>• No. of visits of independent observers organized and their feed back</li> </ul>		
<b>Monitoring and reporting</b>	<ul style="list-style-type: none"> <li>• Prepare monthly monitoring reports as per the format prescribed</li> <li>• Highlight good practices</li> <li>• Include any specific issues which need to be addressed by PM and others</li> </ul>	<ul style="list-style-type: none"> <li>• Monthly progress reports</li> </ul>		

### Annex 3

#### FORMATS TO BE PREPARED AND SUBMITTED BY NGOS

**Table 1: Villages and area covered under LA notifications**

Package: \_\_\_\_\_ NGO: \_\_\_\_\_

Km/Chainage	Village	Total area (acres)	No. of villages and area (in ha) covered under notification							
			Section 4(1)		Section 6(1)		Section 9		Award	
			Villages	Area	Villages	Area	Villages	Area	Villages	Area

**Table 2: Compensation for loss of land**

Package: \_\_\_\_\_ NGO: \_\_\_\_\_

Villages	Km/Chainage	Area (ha)	No. of land losers (PALF)	Compensation paid (Rs)	No. of cases referred to courts

**Table 3: Compensation for structures and other assets**

Package: \_\_\_\_\_ NGO: \_\_\_\_\_

Package	Villages	Structures		Trees		Other assets		No. of PALFs receiving compensation for			
		Area	Amount	No.	Amount	No.	Amount	Structures	Trees	Others	

**Table 4: No. of families affected**

Package: \_\_\_\_\_ NGO: \_\_\_\_\_

Km/Chainage	Villages (No.)	No. of eligible PAFs	Families displaced by category (as per R&R entitlements)						

**Table 5: No. of families provided with R&R entitlements**

Package: \_\_\_\_\_ NGO: \_\_\_\_\_

Km/Chainage	Village	R&R entitlements (No. of PAFs)						
		House site	House Construction Grant	Subsistence allowance	Other allowances	Cattle maintenance	Economic rehabilitation support	Others (specify)

**Table 6: No. of displaced families relocated**

Package: \_\_\_\_\_ NGO: \_\_\_\_\_

Km/Chainage	Village	No. of PDFs			
		Houses constructed (No.)		Families relocated	
		Target	Achievement	Target	Achievement

12



**Table 6: No. of families supported in income restoration**

Package: \_\_\_\_\_

NGO: \_\_\_\_\_

Km/Chai nage	Villa ge	Income level		No. of PAPs					
				No. of IGA s undertaken		No. of training organized		No. of PAPs restoring their livelihood	
		Pre-RAP	Post-RAP	Target	Achieve ment	Target	Achieve ment	Target	Achieve ment

( NOTE )

**Orissa State Roads Project (OSRP)**  
**Social aspects of the project**  
**Sensitization and Orientation Workshop, March 8-9, 2010**  
**Report on the Workshop**

At the request of the Government of Orissa and Project Management Unit of OSRP, Mr. Mohammed Hasan and Ms. Geetika Hora from the World Bank participated in the Sensitization and Orientation Workshop organized by PMU for the functionaries of newly appointed NGOs (both Nodal and Package agencies), project staff (both from PMU and Package) and Supervision Consultants on March 8-9, 2010. The detailed workshop schedule and sessions carried out are attached (Annex 1).

Considering the financial year closure of the government and hence non-availability of government staff (particularly the field engineers), the program schedule was revised so that some of the sessions planned (mainly keeping in view the involvement of NGOs role) for the Day 1 were held on Day 2. This allowed the field level Executive engineers (Package Managers) and other project staff to participate fully on Day 1 while their Assistant Engineers continued on Day 2 also. In all, the workshop was attended by **56 participants** consisting of 29 project staff, 3 Supervision Consultants and 24 NGO functionaries.

**Day 1 of the workshop** was started with the registration of the participants and distribution of folders with relevant presentation and reference materials. The workshop was inaugurated by the Secretary, Orissa Works Department. In his **inaugural address**, the Secretary not only indicated the Government's commitment to the implementation Social Management Plan (SMP) of the project but also assured the project staff and the NGO functionaries that

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adequate funds would be made available to ensure that activities planned under SMP are implemented as scheduled. The Chief Engineer, OSRP gave **opening remarks** about the project and the objectives of the workshop. He emphasized that there is a need to put concerted efforts by all concerned to ensure that the activities stipulated and planned under SMP, particularly those relating to Resettlement Action Plan (RAP) are implemented before the stretches are handed over to the contractors for undertaking construction work.

Sessions started with the presentation on the **Bank's perspectives of the social safeguards of the project** and the need to follow the Bank's operational policy 4.12 on 'involuntary resettlement'. The broad operational policies governed by these policies were also discussed. It was explicitly explained that planning and implementation of project activities will be strictly in accordance with the policy framework (R&R policy) and strategies (for tribal development, HIV/AIDS and road safety) agreed for the project. In order to assess the understanding of the social issues among the participants (particularly keeping in view the first exposure to many of the participants on social concerns in road sector project), a **small exercise** was carried out where in participants, on individual basis, were asked to match two sets of words that relate directly to various social aspects of the project and Bank's policy requirements, specifically on involuntary resettlement and tribal development. This exercise was introduced mainly to assess the understanding of social issues associated with the project. An initial assessment of this exercise was that the participants appreciated the social concerns of the project.

Following this, was a presentation on the specific **activities under Package level Social Management Plan (SMP)** under the four main

components of SMP: Resettlement Plan, Tribal Development, HIV/AIDS and Road safety (the last two mainly on awareness and community mobilization activities). The next session dealt with the **Land Acquisition (LA) process**; the problems faced in completing the acquisition of land, structures and other assets; and payment of compensation. The participants were updated on the LA progress achieved so far under the project. It was pointed out that the progress achieved in LA and payment of compensation under the project has simplified the work load of the NGOs. Therefore, it was stressed that at least for the first milestone, NGOs need to focus on implementing resettlement and rehabilitation (R&) activities included in SMP. A presentation was made on the **road safety aspects of the project** where the participants were informed about the contractual agreement of civil contractors including avoiding/minimizing inconvenience to the road users; ensure smooth flow of traffic and at the same time ensure that the required road safety measures are adopted in carrying construction activities under the project. It was also clarified that the civil works relating to road safety measures are part of the BOQ items of the contract. More detailed discussions continued on the specific roles and responsibilities of the NGOs including educating and undertaking awareness campaigns on road safety among the road side communities.

After the lunch break, the focus of the workshop's deliberations was on the implementation process. The presentation on **RAP activities for 1<sup>st</sup> Packages** helped the participants to understand and appreciate the roles and responsibilities of different stakeholders, specifically those relating to the Project Management Unit (PMU), Package Manager (PM) and NGOs. This presentation evoked lot of interest amongst the participants and quite a good amount of time was spent on clarifying different aspects of planning and

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implementing RAP activities under the project. Continuing this flow of discussions, participants were explained the specific entitlements of the people likely to be affected by the proposed/on-going project activities to help them in their resettlement and restoration of livelihood. It was emphasized that the NGO functionaries should become familiar with the R&R entitlement framework so that they would be in a better position to work with the project affected people and respond to their queries in the field. With this the first day discussions were completed.

**The Day 2** of the workshop was started with a brief recapitulation of the Day 1 discussions. Continuing with the Day 1 activities and to implant the R&R entitlement framework of the project in the minds of NGO functionaries and their counterpart project staff, a **group exercise** was organized. For this purpose, participants were put in three groups – each group representing one of the three 1<sup>st</sup> year packages. This included full team of the concerned NGO group, two members from Nodal NGO and the concerned Package staff together with the designated PMU person for the Package. The Social Unit persons of the PMU along with the Bank's resource persons were available for guidance and helping the each group to focus its discussions on the exercise assigned to it. As part of the exercise, each group was given a list of affected persons (from the related RAP) along with their likely losses for the project. The groups were asked to categorize each PAP based on the type and extent of loss and define their R&R entitlements in accordance with the agreed R&R policy framework. The participants exuded lot of interest and active and serious discussions were observed. At the end of this group exercise, each group was asked to present their findings in the following format and answer to any questions raised by the participants of the workshop. The groups came out with clear presentations and it was observed that participants absorbed the

basic elements of the R&R entitlement framework. Issues/doubts raised were clarified by the Workshop facilitators.

Name of PAP	Potential losses		Category of PAP	R&R entitlements			
	Type	Extent		compensation	House site	House const.	Others

As part of the follow up the above exercise, discussions were held mainly to help the NGOs get started in facilitating implementation of SMP, particularly the RAP for priority stretches of Milestone 1, where either the work has already started and is likely to be initiated soon. For this purpose, participants were explained the **check list** along with **expected deliverables**. Each step involved in planning and implementing RAP was discussed and related issues were clarified. The participants felt that this was one of the important sessions in the workshop. This session also brought required clarity on the part of project staff about the expected support from the NGO functionaries in their respective Packages. The agreed check list and expected deliverables are presented **Annex 2** below. It was agreed that using this format, NGOs will prepare the time schedule to complete implementation of RAP. It was also agreed that based on this check list, the Nodal NGO would prepare a similar check list for other components of SMP.

NGOs were shared with the '**monitoring formats for RAP implementation**' which will be used and included in their monthly progress reports to be submitted to the Package Managers. The monitoring formats are attached below (see **Annex 3**). Nodal NGO will prepare similar formats for monitoring implementation of other components of SMP.



The workshop came to an end with closing remarks from the Chief Engineer, OSRP who reiterated that NGOs and project staff are required to work together more intensively to ensure that SMP is implemented satisfactorily. He also stressed that the focus of NGOs and Package staff, in the initial 3-4 months, will be on completing RAP activities for the priority stretches identified for each Package.

A feedback form (see **Annex 4**) was used to get the responses from the participants on the workshop proceedings and the discussions held. It was agreed that the Social Unit of PMU would analyze the information given in the feedback forms by the participants and share the results with the Bank.